



Epsom & Ewell Clear Hold Build Survey Summary Report

From: Izzi Hawkins 17641

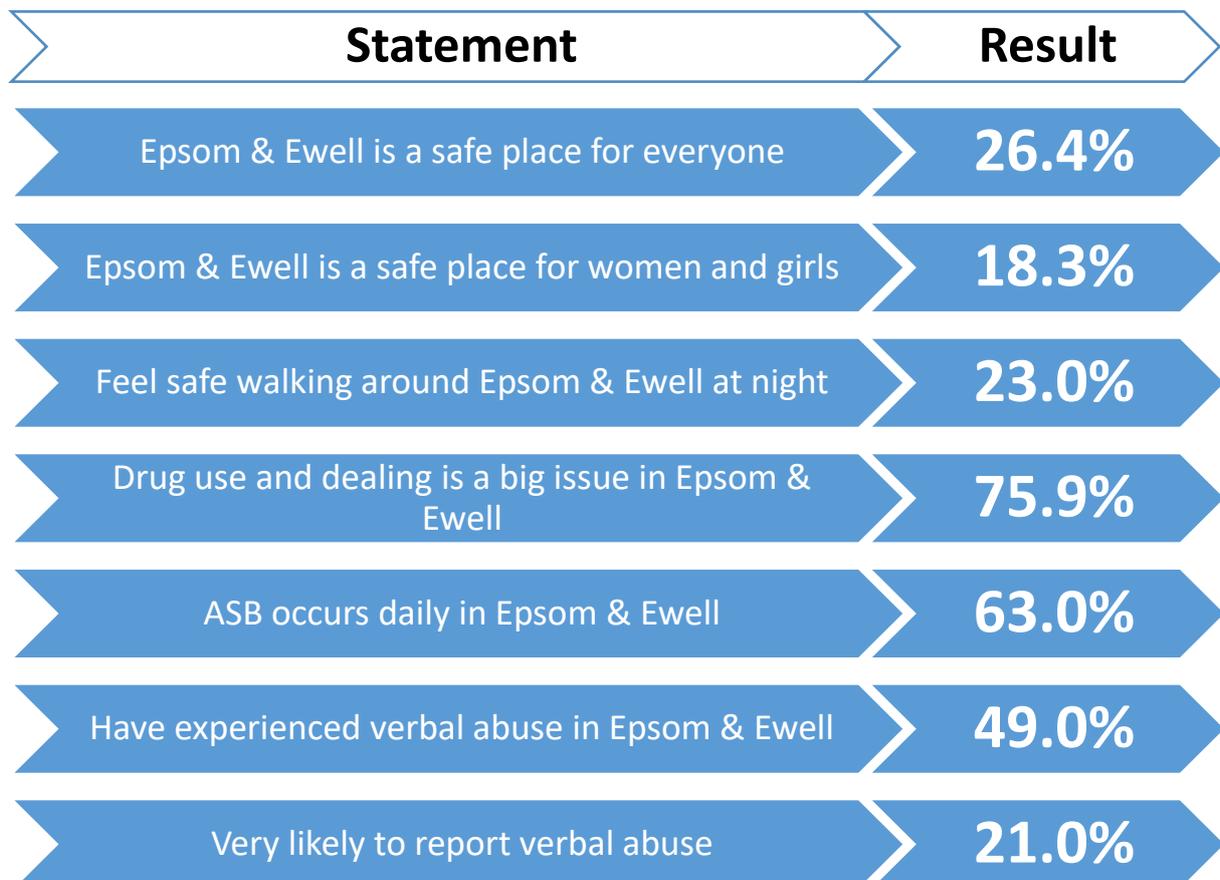
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This report presents the results to the Epsom & Ewell Clear Hold Build survey which asked residents and people who visit the area about ASB and crime concerns and their feelings of safety in the borough.

The survey ran from 7th May to 4th June 2025 with 411 responses.

For any further results or breakdowns, please contact Izzi Hawkins 17641 or email Research@surrey.police.uk

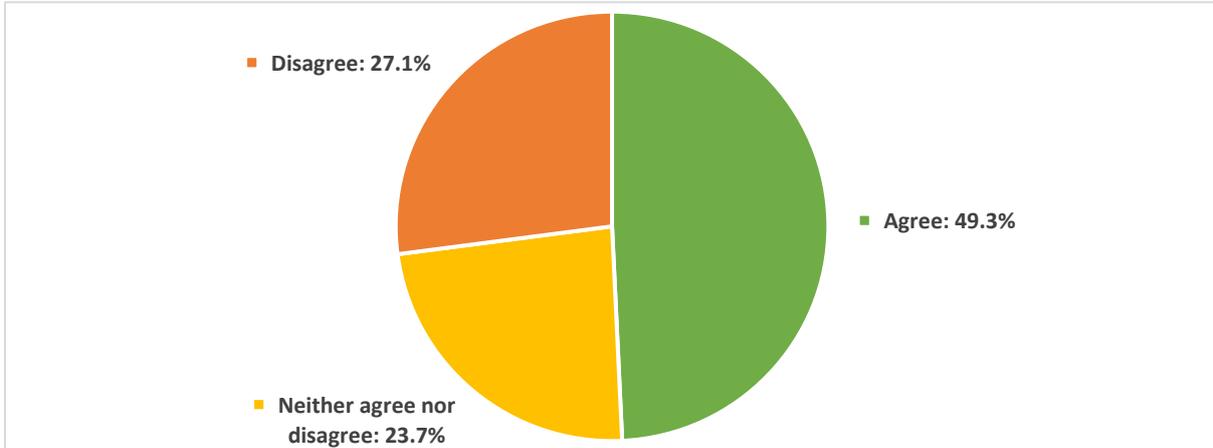
Headline Results



Feelings of Safety & ASB Issues

Epsom & Ewell

Chart 1. Agreement with “Epsom & Ewell is nice place to live, work or visit with a good sense of community”



Almost half of the respondents agreed that **Epsom & Ewell is a nice place to live, work or visit with a good sense of community**, whilst around a quarter neither agreed nor disagreed and around a quarter disagreed.

Please explain why you feel this way:



“Me and my family no longer feel safe visiting the parks and shops due to the robberies and thefts carried out by balaclava wearing youths on dirt bikes, stolen mopeds or illegal electric bikes.”

“Crime has become worse, young children smoking drugs in local parks and I don’t feel safe on my own walking nor with my baby. Feeling intimidated by youths.”

“Epsom has changed the last few years, lack of police presence, drugs openly being sold on corners, youths running havoc in town & openly stealing from shops.”

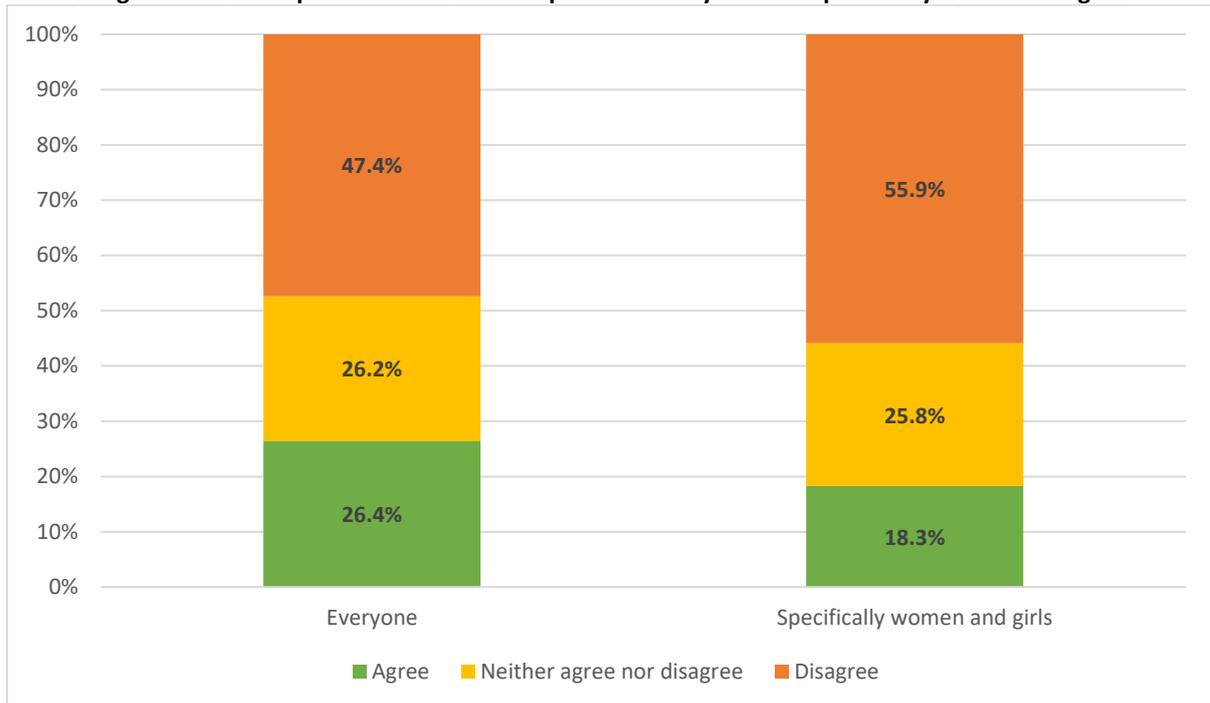
“Compared to many areas of the UK, Epsom is a very good place to live. It has good connections to London and the rest of Surrey, good schools and lots of green space.”

“I’m fortunate with wonderful neighbours. I also believe the Epsom Council & associated partners such as Age Concern are wonderful with the elderly and always so helpful.”



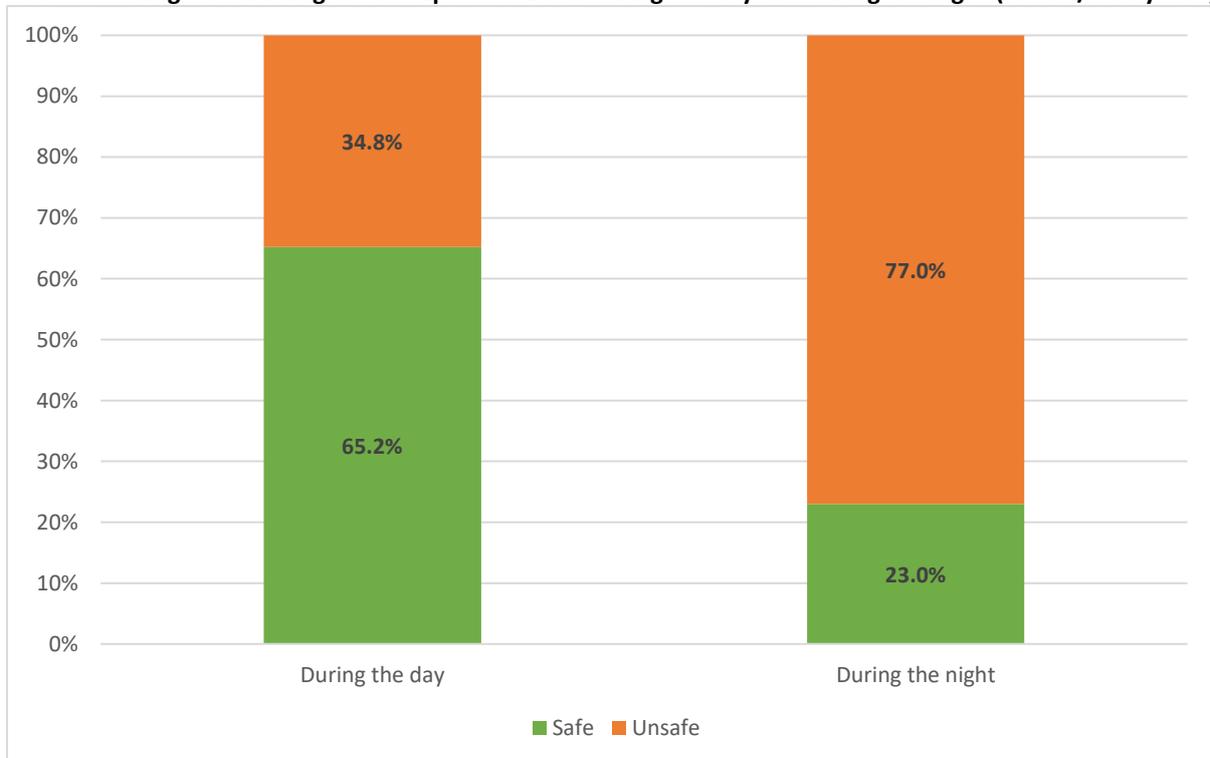
“As a mum who has a 13-year-old son, I feel the schools are good and there are great parks around and a nice town centre with nice restaurants. Epsom and Ewell is generally mainly clean and tidy and well looked after.”

Chart 2. Agreement that Epsom & Ewell is a safe place for Everyone and Specifically women and girls



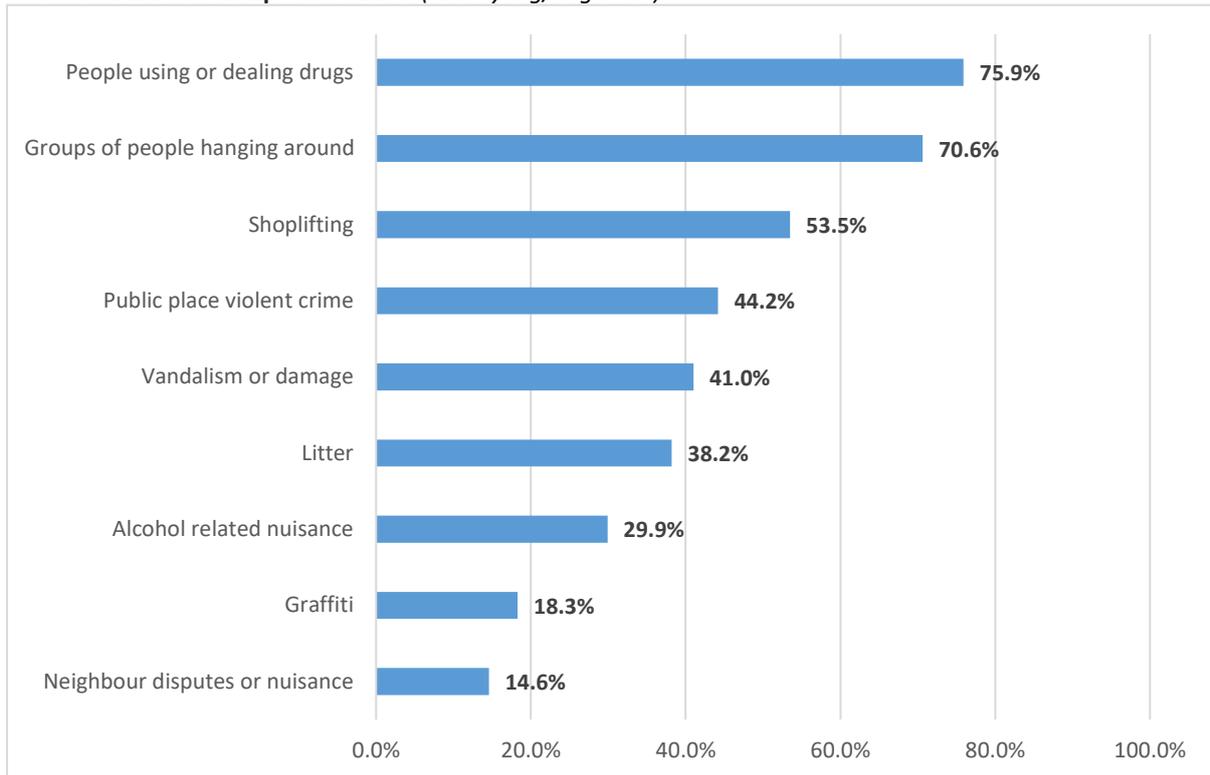
Around half of the respondents disagreed that Epsom & Ewell is a safe place for **everyone** and specifically for **women and girls**. Around a quarter of respondents agreed that Epsom and Ewell is a safe place for **everyone**, whilst a smaller proportion agreed that it is a safe place for **women and girls** (18.3%).

Chart 3. Feeling safe walking around Epsom & Ewell during the day and during the night (% Safe/ Fairly safe)



Over 65% of respondents feel safe walking around Epsom & Ewell **during the day**, compared to only 23% **during the night**.

Chart 4. ASB issues in Epsom & Ewell (% Very big/ big issue)



Over 70% of respondents thought **people using or dealing drugs** and **groups of people hanging around** were an issue and over half of the respondents' thought **shoplifting** was an issue.

Are there any other issues which you think are a problem in Epsom & Ewell?

"Pavement parking and inconsiderate driving by delivery drivers."

"Balaclava wearing youths terrorising Epsom and surrounds."

"County lines, massive drug problems."

"Thefts, moped riders going through the Hogsmill, drug dealing rife in Ewell and surrounding areas, people waiting to rob children as they get off the train."

"Theft from vans."

"Ticketless traveling on trains and buses, and intimidating transport staff when confronted."

"Car/bike thefts and robberies, especially at night; youngsters with face coverings on electric bikes with threatening behaviour causing havoc; pick pockets and delivery drivers running rampage on the high street."

Specific ASB/ Crime Hotspots

Numbers of respondents who live in or frequently visit these areas:

Epsom Town Centre 377 respondents	Longmead Estate 104 respondents	Nescot College 39 respondents	Watersedge Estate 35 respondents
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Table 1. Specific crime, antisocial behaviour issues or safety concerns in hotspot areas:

	Epsom Town Centre	Longmead Estate	Nescot College	Watersedge Estate
ASB	Drug use	Drug use	Drug use	Drug use
	Youth related nuisance - balaclavas	Youth related nuisance - balaclavas	Youth related nuisance	Youth related nuisance - balaclavas
	Mopeds/ E-bikes	Mopeds/ E-bikes	Mopeds/ E-bikes	Mopeds/ E-bikes
	Litter	Litter/ Fly-tipping	Litter	Fly-tipping
	Anti-social driving	Anti-social driving	Anti-social driving	Anti-social driving
	Verbal abuse/ Threatening behaviour	Verbal abuse/ Threatening behaviour	Verbal abuse/ Threatening behaviour	Verbal abuse/ Threatening behaviour
	Alcohol related nuisance	Alcohol related nuisance		Alcohol related nuisance
		Vandalism or damage	Vandalism or damage	
	Graffiti			Graffiti
	Groups of people hanging around			
Anti-social parking				
Crime	Drug dealing	Drug dealing	Drug dealing	Drug dealing
	Knife crime	Knife crime		Knife crime
		Vehicle theft	Theft/ Vehicle theft/ Bike theft	Vehicle theft
	Mugging			Mugging
	Shoplifting			
	Violent crime			
Locations	Outside McDonald's Station approach Pubs/ nightclubs Opposite Nando's Ebbisham Square Ashleigh Centre Epsom Square Car Parks	Chessington and Hook Road alleyway	Alleyway by Nescot Alleyway between college and railway line	Hogsmill open space

Epsom & Ewell

Table 2. Days of the week/times when crime and antisocial behaviour is most prevalent

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
00:00 - 06:59	20.4%	20.1%	20.8%	21.2%	25.5%	34.3%	31.0%
07:00 - 11:59	15.7%	16.8%	16.8%	15.7%	17.2%	20.8%	19.3%
12:00 - 16:59	31.4%	32.1%	32.1%	32.8%	36.1%	43.8%	43.1%
17:00 - 19:59	56.2%	56.6%	56.6%	58.8%	67.5%	67.5%	59.9%
20:00 - 23:59	58.8%	59.9%	59.9%	64.2%	82.5%	84.7%	66.4%

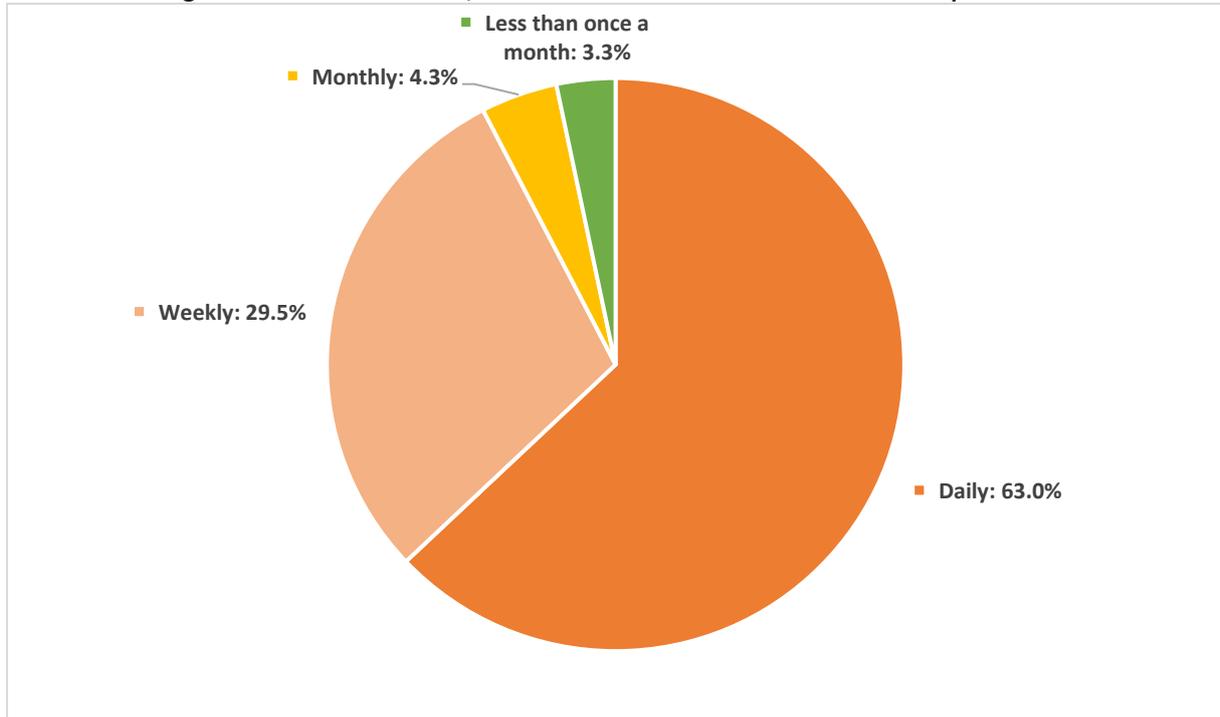
Respondents suggested that each day, crime and ASB is least prevalent from 07:00 to 11:59 and then increases throughout the day. Respondents suggested that crime and ASB is most prevalent at each time frame on **Friday** and **Saturday**.

Table 3. Days of the week/times when feel particularly unsafe when walking around Epsom & Ewell

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
00:00 - 06:59	30.0%	29.6%	29.6%	30.3%	34.1%	41.1%	39.4%
07:00 - 11:59	5.9%	5.9%	5.9%	5.9%	6.3%	8.0%	8.4%
12:00 - 16:59	10.5%	10.5%	10.8%	11.5%	12.5%	17.1%	15.0%
17:00 - 19:59	33.8%	33.8%	33.4%	34.8%	41.5%	44.3%	38.0%
20:00 - 23:59	70.0%	69.7%	69.7%	72.5%	93.0%	95.5%	78.4%

Respondents' feelings of safety mirrored when they felt crime and ASB was more or less prevalent with very few respondents feeling unsafe between 07:00 and 11:59 each day, with the proportions feeling unsafe increasing throughout the day and peaking between 20:00 – 23:59. The greatest proportions of respondents feel unsafe on **Fridays** and **Saturdays** between 20:00 and 23:59.

Chart 5. Thinking about the last 6 months, how often antisocial behaviour occurs in Epsom & Ewell



63% of respondents indicated that ASB occurs **daily** in Epsom and Ewell and 29.5% said it occurs **weekly**. Only 4.3% said that ASB occurs **monthly** and 3.3% said it occurs **less than once a month**.

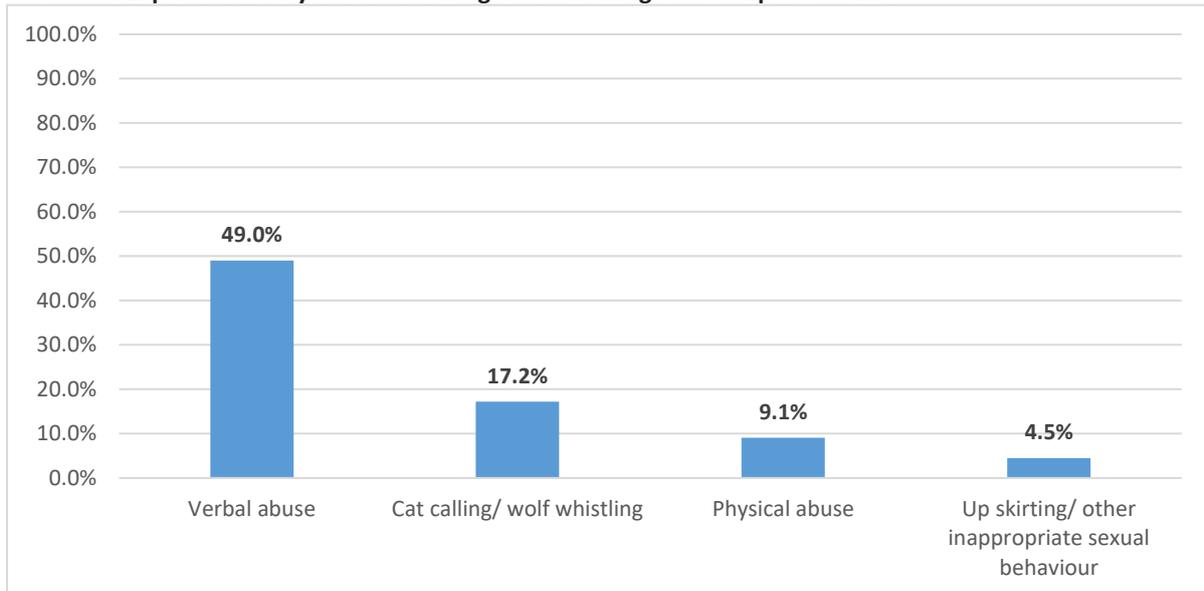
Are there any addresses/ locations within Epsom & Ewell where antisocial behaviour is most prevalent?



Are there any places in particular within Epsom & Ewell where you feel unsafe?



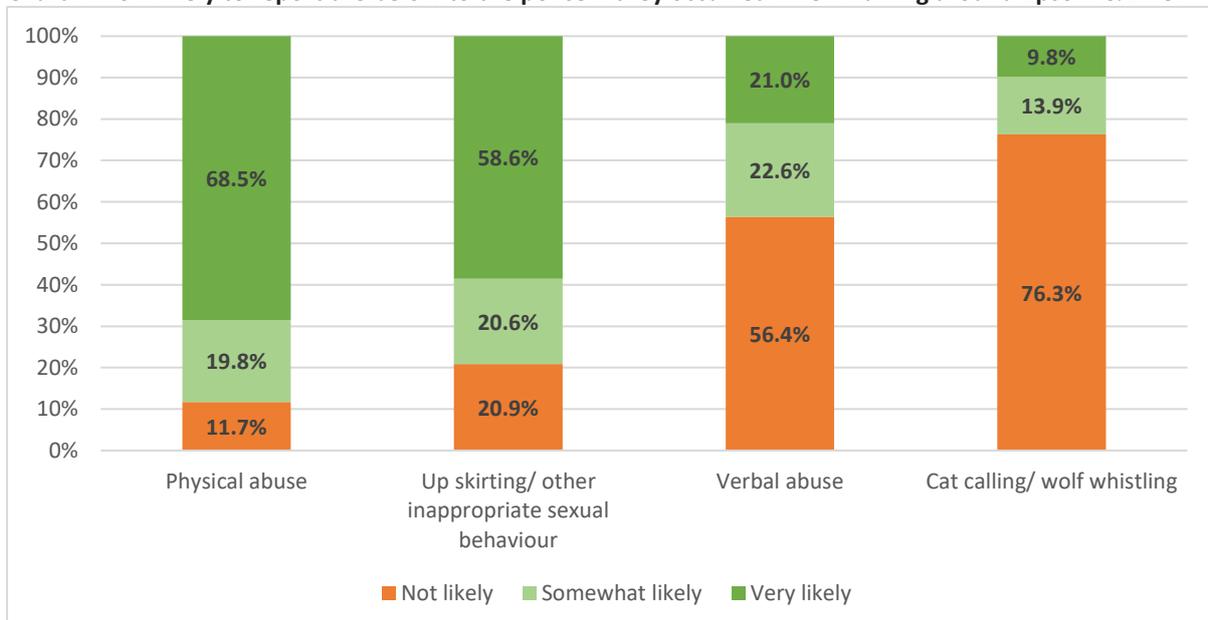
Chart 6. % Experienced any of the following when walking around Epsom & Ewell



Almost half of the respondents said they have experienced **verbal abuse** when walking around Epsom & Ewell. Smaller proportions said they have experienced **cat calling/ wolf whistling** (17.2%) and **physical abuse** (9.1%). Only 4.5% said they have experienced **up skirting/ other inappropriate behaviour** when walking around Epsom & Ewell.

Reporting

Chart 7. How likely to report the below to the police if they occurred when walking around Epsom & Ewell



High proportions of respondents indicated that they would be very likely to report **physical abuse** (68.5%) and **upskirting/ other inappropriate sexual behaviour** (58.6%) to the police if they occurred when walking around Epsom & Ewell. Whereas only small proportions said they would be very likely to report **verbal abuse** (21.0%) and **cat calling/ wolf whistling** (9.8%), with over three quarters indicating that they would be unlikely to report **cat calling/ wolf whistling**.

If you selected not likely to report any of the above, please explain why:

"I feel that reporting them would be wasting police time."

"I feel it wouldn't be dealt with."

"Not sure what you could do about verbal abuse as it's difficult to prove?"

"Not likely to report verbal abuse as I don't think anything would be done about it. [...] I have been reporting anti-social behaviours for several years and not much has been done about it."

"Cat calling/ wolf whistling - Most likely impossible to find out who the coward is"

"Because the police won't do anything so why bother. And even if they do catch the criminal, they just get released straight away to do what they want again. There is no justice."

Solutions

Please list any organisations or charities you are aware of, who currently do community work in Epsom & Ewell



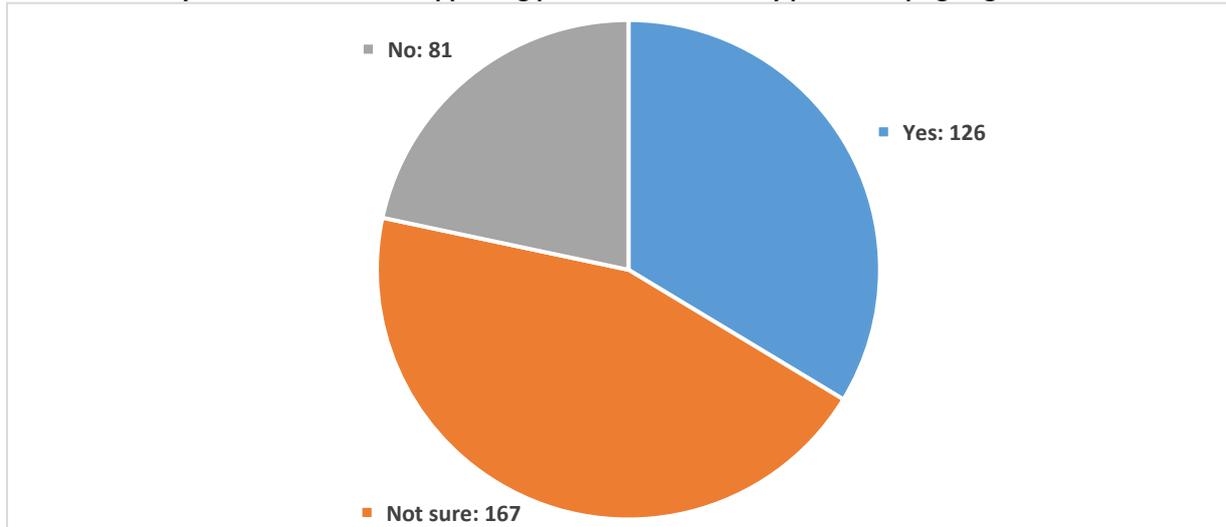
What clubs or community initiatives would you like to see run in the area?



Are there any measures we could take to make you feel safer when walking around Epsom & Ewell?



Chart 8. Would you be interested in supporting police and community partnerships going forward?



126 respondents said they **would be interested in supporting police and community partnerships going forward** and 167 were not sure.

Is there anything else you would like to highlight?

"[My daughter] is really scared by the people on motorbikes in Long Grove Park, she is scared she or her brother might be injured. This is our local park, and we do our best to continue to go and enjoy it, but the children are always looking out for the motorbikes. In the past we've told the kids we would report to the police and that the police will help. But nothing has changed and my little girl who likes to follow the rules and trust adults is telling me "Why is the police not doing anything? They are supposed to keep us safe!" She has lost trust in the police at a very young age, and it is really hard to explain to her otherwise. So, I really hope this survey will contribute to helping the police to improve things in Epsom."

"Road racing in early hours of morning at weekends."

"Motorbikes on pavements"

"Epsom was lovely when we moved in 16 years ago. Now, I worry about kids going into town to meet their friends as there are county line issues, gangs and seriously screwed up people knocking about"

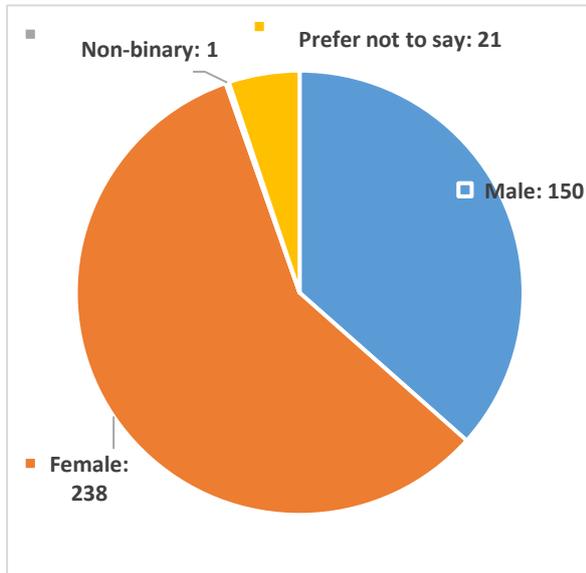
"Drink spiking in clubs & pubs"

"More face-to-face contact and a visible presence from enforcement officers. Those committing the crimes know that no one is around to stop them."

"All the cars being stolen, burglaries occurring, and police just give a crime reference over the phone. No longer attending the crime scene.[...]"

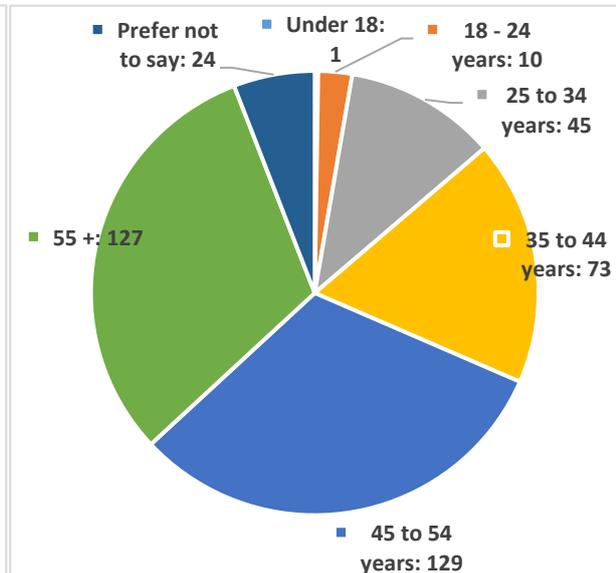
Demographics

Chart 9. Gender



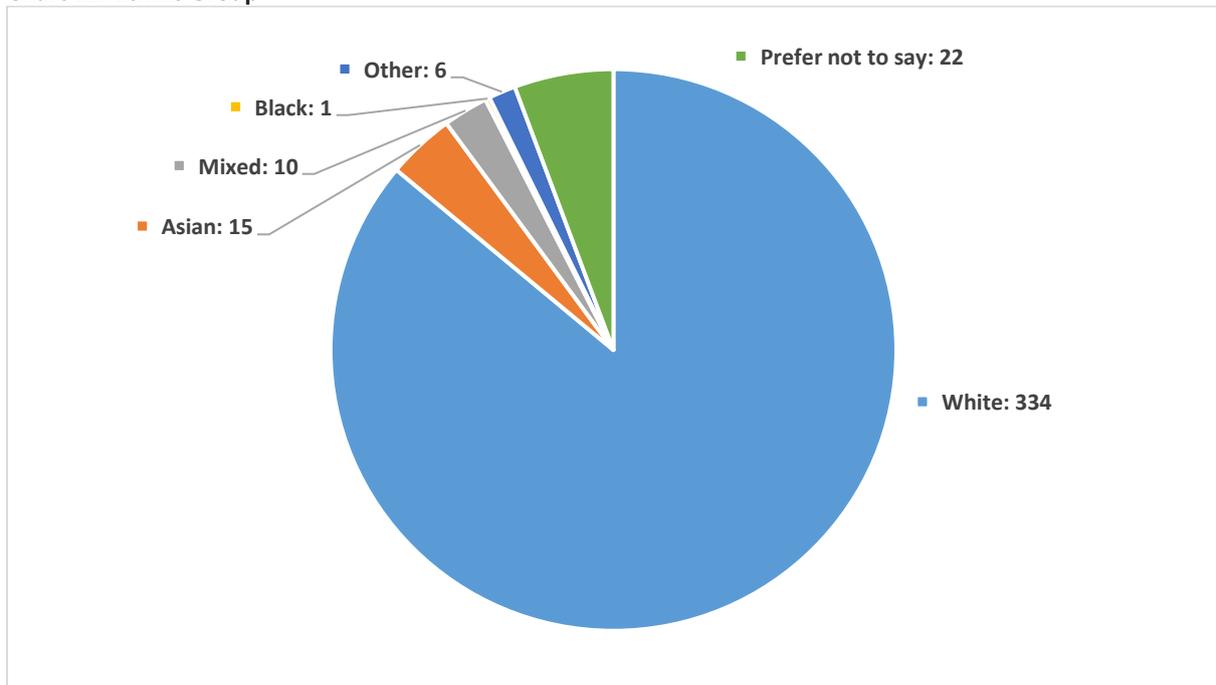
238 respondents identified as **female**, 150 as **male**, and 1 as **non-binary**. 21 respondents did not provide their gender.

Chart 10. Age



The greatest proportion of respondents were aged **45 to 54**, and **55 or older**. Smaller proportions were aged **35 to 44** and **25 to 34**. Much fewer respondents were in the younger age groups, whilst 24 respondents did not provide their age.

Chart 11. Ethnic Group



Most respondents identified as **White** (334), whilst 15 respondents identified as **Asian**, 10 identified as **mixed**, 1 identified as **Black** and 6 identified as **another ethnic group**. 22 respondents preferred not to say their ethnic group.